

## 1. Mapping visits to the website

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### A. Cookies

- i. DocWolves uses functional, analytical and tracking cookies. A cookie is a small text file that the browser stores on your computer, tablet or smartphone when you first-visit a website.
- ii. DocWolves uses different types of cookies on the website:
  - A.ii.a Functional cookies have a purely technical functionality. These cookies ensure that the website functions properly. For example, they allow the website to remember settings specific to you. They also allow us to optimise our website and service.
  - A.ii.b Third-party analytical cookies track your browsing behaviour. These cookies allow us to use analytical services like Google Analytics.
  - A.ii.c Tracking cookies are stored on your device by an external party. These cookies help advertiser to recognise you when you visit a site that is also of interest to them. If you continue browsing, websites may display personalised ads. The cookies can also track your browsing behaviour which creates a very specific profile. This profile can be so specific that it can be considered personal data.

### B. Cookie alert and what if you don't like cookies

- i. When you first visit our website, we inform you about these cookies and ask your permission for storing them on your device.
- ii. You can disable cookies by customising the cookie settings in your browser. The browser settings also allow you to clear the historical information stored on your computer. Please contact [info@docwolves.com](mailto:info@docwolves.com) if you need help, but before you contact us, please check your browser help menu first.

## 2. Cookie overview

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### A. Cookie name, cookie type, cookie purpose and the retention period

- i. The DocWolves website uses different types of cookies that are listed in the table below.
- ii. The website [www.docwolves.com](http://www.docwolves.com) uses a total of 38 cookies. The following cookies are stored on the hard disk when visiting the DocWolves website:

**DocWolves B.V.**

**C.C.** 24453872

Spuiboulevard 370

P.O. Box 495

3300 AL Dordrecht

The Netherlands

**telefoon** 088 - 3747 137

**e-mail** [info@docwolves.com](mailto:info@docwolves.com)

**web** [www.docwolves.com](http://www.docwolves.com)

## B. Cookie table

Cookie name	Type	Function	Retention period
_ga _gat _gid	Analytical	Google uses the _ga cookie to provide the website manager with user-flow information. The _gat cookie is used to limit the number of requests to the analytical service. Google calls this the throttle.	2 years 10 minutes 24 hours
_Apisid _Consent _Hsid _Nid _Ogpc _Sapiscid _Sid _Ssid _Sidcc _UULE _DV _Taid _Aid _OTZ _1P_JAR	Analytical / Functional and Tracking	Google places these cookies for the benefit of Google Maps and Google Adwords. They are used to save user preferences, protect against unauthorised access and provide insight into which Google Adwords media is effective.	2 years Unlimited 2 years 6 months 1 year 2 years 2 years 2 years 3 months 1 day 10 minutes 2 weeks 5 months 1 month 1 month
_DSID _IDE _id	Tracking	DoubleClick uses the _DSID cookie to recognise the user on other websites for advertisement purposes. Tracking is used to offer personalised advertisements. DoubleClick uses _id and _IDE cookies to monitor the user's behaviour with regard to the personalised ads.	2 weeks 20 months 2 years
_c-User _datr _Fr _lu _pl _sb _xs _act _presence _wd _dpr	Tracking	Facebook uses a number of cookies. Collected user data is customised to the user or the device. The cookie can also track the user across other websites which offers insight into the browsing behaviour of the user.	4 months 2 years 3 months 2 years 3 months 2 years 4 months End of session End of session 2 weeks Unlimited
_PHPSESSID _dc_gtm_UA-56167599-5 _gat_UA-56167599-5 _gali _icl_current_language _wpmL_referer_url	Functional	Are used to save the information a user enters to the website, which makes the website easier to use. Think of login data or data entered in forms.	End of session 1 minute 1 minute 30 seconds 24 hours 24 hours

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**web** [www.docwolves.com](http://www.docwolves.com)

## 3. Third-party websites and changes

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### A. This privacy and cookie statement is not applicable

- i. On third-party websites that are linked to our website by means of external links. DocWolves cannot guarantee that these third parties handle your personal data securely. DocWolves does, however, endeavour to guarantee a similar level of security for your data.
- ii. Always consult the privacy statement of these websites before using them.
- iii. This cookie statement can be subject to change. If changes are made, you are again asked for cookie consent. The current version of this cookie statement is 1.0 dated 16/01/18.

## 4. Viewing, editing or deleting data

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### A. Your rights

- i. You are entitled to view your personal data and to request correction or the removal of your personal data.
- ii. Should you have any questions or comments regarding the data processing of DocWolves, please send your request to [info@docwolves.com](mailto:info@docwolves.com).
- iii. DocWolves wants to make sure that you made the request for inspection. This is why we ask you to include a copy of your ID along with the request. To protect your privacy, DocWolves asks you to black out your photograph, MRZ (machine readable zone, the numbers at the bottom of the passport), passport number and social security number.
- iv. DocWolves will reply to your request as soon as possible, but within four weeks at the latest.

## 5. Right to complain

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### A. Internal processing

- i. Should you have any complaints about the processing of your (personal) data, DocWolves will be glad to assist you to solve your problem by mutual agreement. Please send your complaint first to [info@docwolves.com](mailto:info@docwolves.com).

### B. Autoriteit Persoonsgegevens (Dutch DPA)

- i. By virtue of the Wet Bescherming Persoonsgegevens (Dutch Data Protection Act) and the Algemene Verordening Gegevensbescherming (General Data Protection Regulation) you are entitled to file a complaint with the Autoriteit Persoonsgegevens (Dutch DPA) about our processing of your personal data. To do this, you can contact the Autoriteit Persoonsgegevens. For more information about your right to complain, visit their website at: <https://autoriteitpersoonsgegevens.nl/en>

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